

Festim Bunjaku Software Engineer

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PROFILE

Full Stack Developer 3+ years of experience specializing in PHP/Laravel and React. Skilled in database design, system architecture, and performance optimization. Passionate about building secure, scalable, and user-friendly web solutions. Fluent in English, German and Albanian.

PROFESSIONAL EXPERIENCE

- 10/2025 **Full Stack Developer, tempus software GmbH** [🔗](#) Remote
Developing web applications using Laravel for APIs and React for frontend, building responsive, scalable, and efficient solutions.
- 07/2022 – 07/2024 **Call Center Agent - GERMAN, Teleperformance** [🔗](#) Prishtina, Kosovo
"Inbound Sales / Retention Specialist – SKY Deutschland" Improved customer retention and satisfaction through effective communication and tailored solutions.
"Customer Service Representative – UPS" Provided efficient support, resolved inquiries, and met performance targets remotely.
- 08/2024 – 10/2025 **Technical Support, Avedo** [🔗](#) Prishtina, Kosovo
Provided German-language support for domains, emails, and hosting while managing SMB accounts and ensuring customer satisfaction.

EDUCATION

- 10/2023 – 06/2026 **AAB College** [🔗](#), Software Engineer Prishtina, Kosovo
Final-year Software Engineering student at AAB College with strong academic performance. Experienced in Java, OOP, software design, and web programming. Coursework in operating systems and mathematics enhances problem-solving skills, while hands-on projects provide exposure to emerging technologies.

PERSONAL PROJECTS

- Trimmr** [🔗](#), SaaS Barber Booking Platform
A full-stack Laravel backend with React Native mobile apps for iOS/Android, featuring a complete booking system, payment integrations tailored for the Kosovo market, notifications, and an admin dashboard. Deployed with Docker on Hetzner.
- EduTrack** [🔗](#), Educational Management Platform
A Laravel-React platform that streamlines course management, student-teacher interaction, and resource planning for academic institutions.
- Player Value Prediction – Terminal Edition** [🔗](#), ML Tool for Football Player Value Forecasting
A Python-based ML tool that predicts football player value decline with linear regression in an interactive terminal interface.
- QuizDeck** [🔗](#), A web-based quiz platform built with Laravel (backend) and React (frontend).
Full-stack quiz app with timer-based quizzes, progress tracking, leaderboard, CRUD management, user authentication, and a responsive interface.

SKILLS

Software Engineering, HTML, CSS, Tailwind CSS, JavaScript, React, Java, MySQL, PHP, Laravel, Customer Care, Retention, Communication, Problem-solving, German, English, Full Stack Development, Git & GitHub, Visual Studio Code, Visual Studio, Canva, Figma, Docker, Prompt Engineer, Mobile Development, Algorithms, Python, Machine Learning, Django

CERTIFICATIONS

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| Full-Stack Developer
06/2024 - 01/2025
Për Programera | Mastering PHP Laravel 12 API Development
Issued Sep 2025
Udemy | Django Python: Build a Full Stack Website with Features
Issued Jul 2025
Udemy | Django 101
Issued Jun 2025
Udemy |
| IONOS Support Training
07/202 - 09/202
Avedo | UPS-Shipping & Universal Training
07/2022 - 07/2022
Teleperformance | | |

AWARDS

- 01/2025 **Top Student** [🔗](#), Për Programera
Selected as a Top Student in a Full-Stack Development Bootcamp 12 for outstanding performance and dedication.