

# INVOICE



Zendesk, Inc.  
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San Francisco, CA  
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ar@zendesk.com

Invoice Date: April 06, 2026  
Invoice Number: INV13587156  
Purchase Order Number:

Account Number: ZD00369866  
Account Information: FDA Softwareentwicklungs-GmbH  
Zentrum 93

Kramsach

Austria

Account Currency: EUR  
Payment Terms: Due Upon Receipt  
Due Date: April 06, 2026

## CHARGE SUMMARY

Product	Quantity	Unit Price	UOM	Subtotal	Tax	Total
Support Team Subscription 04/06/2026-05/05/2026 Month	8	EUR25.00	Per Agent	EUR200.00	EUR0.00	EUR200.00

INVOICE TOTALS		
DO NOT PAY – Charged to electronic payment method on file. Sales tax may apply.	Subtotal:	\$ 0.00
	Tax:	\$ 0.00
	Total:	EUR200.00
	Payments Applied:	EUR200.00
	Adjustments Applied:	EUR0.00
	Invoice Balance: <small>* See Related Transactions below</small>	EUR0.00

For questions about your invoice, email ar@zendesk.com.

## TRANSACTIONS ASSOCIATED TO THIS INVOICE

Transaction Date	Transaction Number	Transaction Type	Applied Amount
04/06/2026	P-12660255	Payment	(EUR200.00)

Any reference to a purchase order in this invoice or any associated Service Order is solely for your convenience in record keeping, and no such reference or any delivery of services to you following receipt of any purchase order shall be deemed an acknowledgement of or agreement to any terms or conditions associated with any such purchase order or in any way be deemed to modify, alter, supersede or supplement the Master Subscription Agreement as defined in your Service Order, or, if you are not a party to a Service Order or such term is not therein defined, consisting exclusively of your Service Order(s), if any, and either (i) the Agreement or (ii) if you and Zendesk are parties to a separate agreement governing your access to and use of a Service (as defined in the Agreement) that is evidenced in a written agreement mutually executed and delivered by you and Zendesk, the terms and conditions of such separate agreement). The terms and conditions of the Agreement are the exclusive agreement of the parties with respect to subject matter of the Agreement, and no other terms or conditions shall be binding upon Zendesk or otherwise have any force or effect.

The terms and conditions of the Agreement (as currently in effect) for any Service (as defined in the Agreement) is between you and Zendesk. Any current Service Order (as defined in the Agreement) shall exclusively govern the relationship and agreement between the parties related to your subscription to any Services and supersede any other agreement/purported terms of any type among you and Zendesk, including any purchase order attached hereto or referenced herein. No modification of this invoice by you or any terms or conditions of any purchase order or other similar document shall have any force or effect regardless of any statement to the contrary in such modification, purchase order or other document.

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